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Optical change of outer layer of the multi layer pipe

Dear Mr. Vladimir Suvorov,

The reason for the changed optical appearance of the outer layer of the multi layer pipe is a change of material as a part of the continuing product improvement process. After all internal and approval relevant tests have been successfully accomplished the material change of the outer layer has been carried out step by step in the beginning of this year.

The secondary effect of the changed material composition is a more brilliant outer layer and a changed surface feel. That this optical change might lead to irritations on the market was not obvious to us. Please excuse that we did not take this into consideration and hence did not inform you about the material change and the changed appearance of the pipe.

The fact that the coils are sticking tight together is one of the positive effects. This is owing to the increased frictional resistance of the external layer because despite of the brilliant outer layer the pipe surface is "rough resp. blunt". This is a positive effect during the coiling and recoiling process. Besides that the coil is more inherently stable, that means that the coil does not fall apart easily when the tape is removed.

We can assure that the outer layer is a cross linked polyethylene (PE-Xb) and the applied raw material – and of course the pipes – are produced according to the established and approved Hewing quality. The existing pipe approvals are of course applicable too.


Kind regards

Hewing GmbH

i.A.


Michael Vens
Head of Product Management

i. A.


Adam Sagermann
Area Sales Manager

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